

# Brookfield

Condominium Services

November 9<sup>th</sup>, 2015

To whom it may concern:

Mr. Fera of Vital Safety Services has been providing services to my 3 residential corporations for the past year on all our fire safety devices.

I found Vital Safety Services and their entire staff to be very knowledgeable, professional and committed to their clients. Their input has helped us avoid and resolve problems. Mr. Fera and their staff have also trained our security staff on fire alarm procedures and I can guarantee that Vital Safety Services has helped improve this service in our buildings.

Vital Safety is a very trustable company which can be highly relied on. Their prices and service requests are real, no "surprise" work orders or prices which built my confidence on the company and has been reflected on our annual budgets.

I view them as more than a fire safety company but see them as taking leadership in understanding customer needs and insuring satisfaction. My experience with them allows me to recommend Vital Safety Services without hesitation.

Sincerely,



Laura Aguilar, B.B.A, R.C.M  
Property Manager  
Brookfield Condominium Services Ltd.