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720 Mt Pleasant Rd
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Monday, September 11, 2017

I've been the Facilities Manger at The Briton House for over 10 years now and have seen a number of Fire Protection companies come through the complex. Vital Safety Service has been our full service provider since 2013 and I couldn't be happier with the experience we have and continue to enjoy.

Vital can always be counted on to respond to small and large requests. Any time of day or night I take comfort knowing that a tech will respond within the hour to a situation that might arise. Vital techs are all skilled/polite and very prompt.

One occurrence that comes to mind was a faulty smoke detector located in our elevator shaft. Vital Fire Safety's tech was onsite before I arrived. We unfortunately had to wait quite an extended period of time for the elevator tech to arrive and give access to allow the device change. The Vital staff member very patiently waited with me in a friendly upbeat manner, even though it was 2am. To top off the whole experience the invoice did not reflect the amount of time spent by the tech!

It has been a superb pleasure dealing with all staff within the company and I would wholeheartedly recommend Vital Fire Services to anyone that has need of a top notch fire protection organization.

Sincerely,