



To whom it may concern

I am taking the time to write this letter of recommendation for Vital Safety Services as we at the Toronto Humane Society are extremely happy with the level of service, and attention to detail we receive from this company. The staff at Vital Safety Services are very professional, knowledgeable and committed.

Aside from taking care of all of our fire safety needs in a professional, timely and cost effective way and handling our monitoring needs Vital Safety Services also provide many other services that we require from time to time, saving us time and money.

When it comes to knowledge, response time and cost, no other company has been able to compare to the overall experience. Mark Fera has been there to assist us from day one of signing on with Vital Safety Services and has never failed to go above and beyond for us in every job we have requested.

We at the Toronto Humane Society are pleased with our association with Vital Safety Services and will continue to use their services in the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Phil Nichols", is written over a horizontal line. The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Phil Nichols RVT  
Director, Operations