



July 12, 2017

Vital Safety Services
Attn: Mark Fera

Dear Mark,

We are pleased to have been asked to provide a reference letter regarding our experience working with Vital Safety Services.

As a team of condominium management professionals, we know that finding a reliable service provider can be a difficult undertaking. The team at Vital Safety has provided our office with outstanding customer service. Our work orders and quote requests are always resolved promptly, and your team provides comprehensive advice to our staff and Boards.

We look forward to a continued relationship with your team, as we believe the service you provide is truly beneficial to the communities under our management.

Yours truly,
Malvern Condominium Property Management

A handwritten signature in black ink, appearing to read "Lyndsey McNally".

Lyndsey McNally, RCM
Team Leader