

YORK CONDOMINIUM CORPORATION # 402

Managing Agent: Pal/Max Property Management Inc.

3950 14TH Avenue, Suite 403, Markham, Ontario L3R 0A9
Tel: (905) 944-8989 Fax: (905) 944-8312 e-mail: info@palmax.ca

November 15, 2013

Dear sir/madam,

To whom it may concern

I am pleased to write this letter recommending Vital Safety Services. Since hiring this company to look after our fire alarm system, many of my headaches have disappeared. Vitals attention to customer service along with the knowledge and their expertise have been a God sent. Their staff are very customer focused and professional. All the jobs performed on site are done right the first time in a timely fashion and they always leave to job site clean.

They are friendly and helpful to all the residents and we have never had a complaint. This company goes above and beyond and this is very rare in this day and age.

Feel free to contact me if you have any further questions or suggestions

A handwritten signature in blue ink, appearing to read 'Shan Liu', with a long horizontal flourish extending to the right.

Shan Liu
Pal/Max Property Management Inc.

YORK CONDOMINIUM CORPORATION # 402

Managing Agent: Pal/Max Property Management Inc.

3950 14TH Avenue, Suite 403, Markham, Ontario L3R 0A9

Tel: (905) 944-8989 Fax: (905) 944-8312 e-mail: info@palmax.ca