



Dear Mark Fera,

Ideas  
with  
impact

Since meeting you at the Building Show at Metro Convention Centre in 2016, I have become a loyal customer. Above and beyond the excellent service your team provides, you and your team have proved to be a valuable source of information.

Your assistance with information in performing our first official fire drill, and annual review of our Fire Life Safety Plan made all the difference. There is a lot of added value to partnering with Vital Safety Services and I look forward to meeting my future challenges with the VSS team at my side.



**Patrick Lynch**  
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